



Red Room Pty Ltd

*Adult Entertainment*

Site: <https://redrooms.co.za>

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## Terms & Conditions

*Last updated: February 10, 2026*

### **I. Acceptance of Terms**

By clicking “Enter” on the age gate, accessing the Red Rooms website (“the Site”) or using any telephone entertainment services (“the Services”), you agree to be legally bound by these Terms and Conditions (“Terms”). If you do not agree, you must leave immediately and not use the Site or Services.

### **II. Age Restriction – 18+ Only**

The Services are strictly for persons **18 years and older**. By using the Site or Services you represent and warrant that:

- You are at least 18 years of age;
- You have full legal capacity to enter into these Terms;

- You are accessing the Services from a jurisdiction where adult entertainment services are legal;
- You will not allow any person under the age of 18 to access or view any part of the Site or Services.

Red Rooms reserves the right to demand age verification at any time and to immediately terminate access (without refund) if we reasonably suspect a user is under 18.

### **III. Nature of the Services**

Red Rooms operates a premium **adult telephone fantasy entertainment service**. All calls are **fictional fantasy role-play between consenting adults only**.

All operators are employed by Red Rooms (Pty) Ltd and provide the service on behalf of the company. No physical meetings, escort services, prostitution or any illegal activity is offered, facilitated or condoned.

### **IV. Fantasy Disclaimer**

The Services provided by Red Rooms are strictly for entertainment purposes only and are based on fictional fantasy role-play between consenting adults.

Users acknowledge and agree that any personas, scenarios, emotions, relationships or interactions portrayed by operators are entirely fictional and are part of the entertainment experience. No statements, representations or interactions should be interpreted as genuine emotional involvement, personal attachment, or real-world intent.

Red Rooms and its operators make no guarantees regarding emotional outcomes, personal satisfaction, or psychological impact arising from the use of the Services.

By using the Services, you accept full responsibility for your emotional and psychological responses and agree that Red Rooms shall not be liable for any perceived emotional distress, attachment, or misunderstanding arising from the fictional nature of the interaction.

No operator is acting in a personal capacity; all interactions are performed as part of a fictional role within the scope of the Services.

### **V. Payment & Billing**

All calls are made to normal mobile numbers operated by Vodacom, MTN, Cell C or Telkom. **Normal network call charges apply** – there are no premium-rate numbers or automatic billing by your telephone service provider.

You are solely responsible for ensuring you have sufficient airtime and for checking the applicable call rates with your network provider before dialling. Red Rooms accepts no responsibility for any airtime or call costs you incur.

When you dial the number and the call connects:

- The operator will inform you of the exact cost of the service;
- The operator will explicitly ask for your confirmation to proceed with the paid service;
- By verbally agreeing (e.g. saying “yes” or any clear affirmative response), you give your **electronic voice signature** and enter into a binding agreement to pay for the service that has been rendered.
- By proceeding with the call after being informed of the applicable cost, you acknowledge that you **fully understand and accept** the charges associated with the Services.

All calls are recorded (with the full knowledge and consent of the operator) for verification, dispute resolution, quality control and legal compliance purposes under the Electronic Communications and Transactions Act (ECTA). This recording may be used as evidence of your consent and agreement to the charges.

After the service has been rendered, you will be required to call back to receive the banking details for payment. Banking details are **never sent by SMS, WhatsApp or any other method** in order to protect your confidentiality. Payment must be made promptly after the call. Once the service has been provided, the amount is due and payable immediately and is **non-refundable**, except where a proven technical failure on Red Rooms’ side prevented delivery of the service (as required by the Consumer Protection Act).

## **VI. Collection and Use of Personal Information (POPIA Compliance)**

Red Rooms does **not** intentionally collect or store your personal information beyond what is strictly necessary to provide and secure the Services.

However, in the limited circumstances where a client fails to pay for Services that have already been rendered, Red Rooms may collect and process the following personal information **solely** for debt recovery purposes:

- Full name and surname
- Cell phone number

This information will be used exclusively to trace and contact the client (via telephone or SMS) to recover the outstanding amount. It may be shared with Red Rooms’ internal collections department or an authorised third-party debt collector.

Voice verification may be used. This involves conducting a trace and playing a voice recording of any individual identified in the trace (whether related to the client or not) to the client, in order to confirm whether the voice belongs to them.

Once the debt is paid in full and cleared, all personal information collected for this purpose will be **permanently deleted** in accordance with the Protection of Personal Information Act (POPIA), Act No. 4 of 2013.

No personal information is used for marketing, profiling or any other purpose. By agreeing to these Terms you expressly consent to the above processing for debt recovery only.

### **VII. No Refunds Policy**

Due to the nature of adult telephone entertainment, **all sales are final**. No refunds will be given except in the narrow case of a proven technical failure on our side that prevented service delivery.

Red Rooms does not guarantee the availability of any specific operator, duration of engagement, or continuity of any particular interaction. The nature of the Services is variable and dependent on operator availability.

### **VIII. Non-Payment & Debt Recovery**

Failure to pay for Services that have been rendered constitutes a breach of these Terms and a legally enforceable debt.

Red Rooms reserves the right to take all reasonable steps to recover any outstanding amounts, including but not limited to direct contact, advanced tracing methods, and the use of internal or third-party debt collection services.

By using the Services, you expressly consent to being contacted for the purpose of debt recovery via telephone or SMS using the contact details associated with your call.

Any costs incurred in the recovery of outstanding amounts, including collection fees, tracing fees and legal costs on an attorney-and-client scale, may be added to the amount owed to the fullest extent permitted by law.

Red Rooms reserves the right to pursue legal action where necessary to recover unpaid amounts.

### **IX. User Conduct & Prohibited Activities**

You agree not to:

- Use the Services for any unlawful, harmful or illegal purpose;
- Request, solicit or attempt to arrange any real-world meetings, sexual acts or illegal activity;

- Record, screenshot, stream, publish or distribute any conversation without the **explicit written consent** of all parties;
- Harass, threaten, abuse, impersonate or intimidate any performer or other user;
- Attempt to reverse-engineer, hack, or interfere with the Site or telephony systems;
- Use the Services for any commercial, advertising or spam purpose.

Any breach may result in immediate termination of access, reporting to the authorities, and full legal action.

#### **X. Limitation of Liability**

To the fullest extent permitted by South African law, Red Rooms, its owners, directors, employees, contractors and affiliates shall **not** be liable for any direct, indirect, incidental, special, consequential or punitive damages arising from your use of the Site or Services, including (but not limited to) phone-bill charges, loss of profits, data, emotional distress or any claims related to operator conduct.

The Services are provided “**as is**” without any warranties of any kind, express or implied.

#### **XI. Indemnification**

You agree to indemnify, defend and hold harmless Red Rooms and its affiliates from any and all claims, losses, liabilities, damages, costs and expenses (including reasonable legal fees) arising from your breach of these Terms or your use/misuse of the Services.

#### **XII. Intellectual Property**

All content, branding, logos, directory listings and materials on the Site are the property of Red Rooms or its licensors and are protected by copyright and trademark law. You are granted a limited, revocable licence to view the Site for personal use only. No copying, downloading, reproduction or public use is permitted.

#### **XIII. Termination**

Red Rooms may terminate or suspend your access to the Site or Services at any time, without notice, for any reason (including breach of these Terms). All provisions that by their nature should survive termination (liability, indemnification, governing law, etc.) shall continue in full force.

#### **XIV. Governing Law & Jurisdiction**

These Terms are governed by the laws of the Republic of South Africa.

You **irrevocably** submit to the exclusive jurisdiction of the courts of the **Republic of South Africa**, specifically within the jurisdiction in which Red Rooms operates.

## **XV. Changes to Terms**

We may update these Terms at any time. Continued use of the Site or Services after any changes constitutes your acceptance of the revised Terms. Material changes will be notified via prominent notice on the Site.

## **XVI. Severability & Entire Agreement**

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect. These Terms constitute the entire agreement between you and Red Rooms.

## **XVII. Operator Image Compliance & Age Verification**

Red Rooms maintains a strict zero-tolerance policy regarding the use of any content involving minors.

All images, photographs and visual representations of operators displayed on the Site are of individuals who were **18 years of age or older at the time the content was created and uploaded.**

Red Rooms has implemented **internal verification procedures** to ensure that all operators are legally adults prior to any content being published. This includes the collection and verification of valid identification documents in accordance with applicable South African laws and regulations.

Red Rooms retains records of age verification documentation in accordance with internal compliance policies and applicable legal requirements.

By publishing such content, Red Rooms affirms that it complies with all applicable legislation, including but not limited to the **Films and Publications Act**, as well as all applicable laws and regulations governing adult content, media distribution, and the broader entertainment industry in South Africa.

If any content is found to be in breach of this policy, it **will be removed immediately** upon discovery or notification, and appropriate action will be taken.

Users who have concerns regarding any content displayed on the Site are encouraged to report it sending us an email by clicking [Contact](#) for immediate review.

## **XVIII. Contact**

For any questions regarding these Terms, please send us an email by clicking [Contact](#).

*Red Rooms operates in full compliance with the Films and Publications Act, the Protection of Personal Information Act (POPIA), the Consumer Protection Act and the Electronic Communications and Transactions Act.*

